SSR Form

EVT Software Support Request

Dear Customer and User, we are happy to support you, but we need you help to optimize our support efforts. If it's your first SSR, fill in the complete form and you get a SID, which you can use for all further communication.
(* are mandatory – without this information we can't give you support, if you have an SID the *1 are no longer needed)

Support Number ID		*	
Company Name		*1	
Company Address	Street	*1	
	Add. Info.	*1	
	Zip Code	*1	
	City	*1	
Contact	Name, Surname	*1	
	Mail Address	*1	
	Phone Number	*1	
System you have in use	CPU Type (x86, ARM, MIPS)	*	
	Motherboard	*	
	RAM Size	*	
	SSD, HDD Size	*	
	OS and Version	*	
	OS Updates Installed	*	
EyeVision	Type and Version	*	
	Add On Instructions	*	
	EVHD VIC	*	
	EVHD IO PLC	*	
	EVHD IO Network	*	
Camera Interface in Use	USB, GigE, IEEE1394	*	
	CoaXPress, CameraLink	*	
Installed Camera Driver	Driver and Version	*	
	Camera Type in Use	*	
Logfile	Save a logfile after Start and send it to use, with the mail address you given above	*	
Project folder	Current Project folder		

Description of your Problem: